



Halo Connect is a trading name of Datatel Solutions Ltd
 Registered Company in England and Wales 06790912
 All prices quoted, unless otherwise stated, are exclusive of VAT

Please note that these are our internal charges, call charges or text charges to premium rate numbers may vary depending on the price set by the owner.

Call Type Description	Price** (pence per unit)	Minimum first period charge	Billing increments
On net	£0.28	60 seconds	1 second
Cross net	£0.28	60 seconds	1 second
Landlines	£0.28	60 seconds	1 second
Voicemail	£0.28	60 seconds	1 second
Channel Islands & Isle of Man	£0.28	60 seconds	1 second
Channel Islands & Isle of Man SMS	£0.18	N/A	1 second
SMS	£0.18	N/A	1 second
MMS	£0.28	N/A	1 second
Video call	£0.28	60 seconds	1 second
Video call - International EU	£0.75	60 seconds	1 second
Video call - International ROW	£1.50	60 seconds	1 second
Call return - Vodafone (up-to 3600 seconds)	£0.00	60 seconds	1 second
Call return - Vodafone (over 3600 seconds)	£0.28	60 seconds	1 second
Call return - landline	£0.28	60 seconds	1 second
Call return - cross net	£0.28	60 seconds	1 second
Call return - personal numbering service	£0.28	60 seconds	1 second
International call - EU & EEA	£0.10	60 seconds	1 second
International call - Europe Other	£0.75	60 seconds	1 second
International call - Rest of world	£1.50	60 seconds	1 second
International SMS - EU & EEA	£0.03	N/A	per unit
International SMS - Europe Other	£0.18	N/A	per unit
International SMS - Rest of world	£0.32	N/A	per unit
Non geo access charge (084 & 087)*	£0.32	60 seconds	1 second
Premium call access charge (09)*	£0.32	60 seconds	1 second
Directory enquiries access charge (118)*	£0.32	60 seconds	1 second
Freephone (0800)***	£0.00	60 seconds	1 second
Personal Numbering Services (i.e. 070)	£0.28	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	£0.28	60 seconds	1 second